

## Introduction

Recruitment agency, Head Resourcing, use a variety of systems that require employees to use a combination of individual and shared passwords. With these systems granting access to confidential client and candidate data, one of their biggest challenges was to control employee access and be able to quickly cease it if required. IT Manager Tori Long explains how My1Login resolved this challenge whilst helping them win business from competitors.



Customer: Head Resourcing  
Sector: Recruitment  
Country: United Kingdom

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**30 mins**  
PER WEEK

Saved by each  
employee since using  
My1Login

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## The Challenge

Head Resourcing wanted to avoid an issue known to affect other recruitment agencies, where employees have copied down passwords and retained access to candidate databases long after they've left the agency. Tori explains **“Recruitment consultants need access to various candidate information and client vacancy systems and it is critical they are not able to access these systems if they have left our employment. Additionally, where there was shared access to passwords, the process of changing system credentials after employees left the business was time consuming and a drain on resources.”**

**“We wanted an Identity and Access Management solution that solved our password management problems and was easy to integrate into our business. It was important to find a solution that improved corporate security without any compromise to productivity. Ultimately, we wanted to give access to specific systems to the right people, have them protected by strong passwords, and have an audit trail of access. We also wanted to demonstrate compliance with our strong password policies – re-assuring our clients that, unlike some competitors, we take password security seriously when it comes to protecting client data.”**

## The Solution

My1Login enables Head Resourcing to manage all end-user access to specific passwords, and immediately cease that access should an employee leave the company, mitigating the risk of ex-employees being able to access candidate lists or client vacancies. As My1Login works in conjunction with existing business passwords the actual setup process takes just minutes per employee. Management benefit from a centralised, company-wide dashboard of password security strength and an audit trail of password use, while employees only need to remember one login to access their relevant business websites.

“My1Login fixed password problems that every recruitment agency wrestles with.”

The audit trail of password access allows Head Resourcing to see which accounts employees have access to and when they were used. An employee's access can also be immediately revoked when they leave. Tori explains **"Where an employee leaves the business their access to all corporate systems can be immediately cancelled. With My1Login, there's a fantastic feature whereby access to user logins can be granted to employees without necessarily giving them visibility of the actual password. This means employees would never be in a position where they could copy down passwords and potentially use them should they leave Head Resourcing."**



With My1Login, all business passwords are encrypted using a "key phrase" created by each employee before being transferred to my1login. The encryption used is one of the strongest standards on the market (client-side AES 256) and this means that it is impossible to access these passwords without the user's "key phrase". Even my1login cannot access the passwords of businesses it protects.

## The Benefits

My1Login enabled Head Resourcing to win business by differentiating in tender responses and by solving the problem of managing employee passwords effectively. Security dashboards provide Head Resourcing with intelligence on the strength of passwords that protect their business accounts, enabling them to demonstrate to clients that their data is protected to the highest standard.

**"My1Login significantly improved the security of password management access across our business and makes access to business systems easier for employees. My1Login was straight-forward to deploy across the organisation and now saves each employee around 30 minutes per week. My1Login gives us a competitive advantage. It prevents malicious access to our client and candidate systems and it enables us to differentiate from competitors by demonstrating to clients that we have unparalleled password security."**

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## Trusted by Thousands

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What the media are saying about My1Login



*"Uses internationally endorsed encryption"*



*"Easier password service"*



*"Two-layer security foils keyloggers"*



*"A smart way to remember all those passwords"*

For more information about My1Login please visit [www.my1login.com](http://www.my1login.com) or contact Jo Heaney, Marketing Executive:

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