

## Introduction

Corporate law firm Kergan Stewart explain how they were able to increase billable hours whilst solving the problem of securely managing a multitude of client authentication codes for Companies House.

Founding partner, Alan Stewart, shares how the easy-to-set-up service from My1Login delivered significant business productivity gains by making it easy to access business passwords, whilst satisfying ICO guidelines for protecting client data using encryption compliant with ISO, PCI and FCA recommendations.

**KERGAN STEWART**   
Lawyers for Business

Customer: Kergan Stewart  
Sector: Legal  
Country: United Kingdom

## The Challenge



Alan Stewart,  
Kergan Stewart

“As a legal firm, all of our lawyers need access to a significant number of Companies House logins for various clients so that we can file documents on their behalf.

Logging into Companies House is a two-stage process – the first stage requires the individual lawyer to sign in with an email address and password, the second stage requires the Company Registration Number and a Client Authentication Code. In most law firms this information is shared in spreadsheets or post-it notes but we don’t believe that’s good enough for our clients and we have a duty of care to treat this information securely. The whole process was also time consuming and unwieldy.

Ultimately, when scaled across our business, we were losing a lot of billable time as a result of inefficient password management practices.”

## The Solution

“My1Login resolved all of our password management issues. It provided everyone in the team with access to the business passwords relevant to them as an individual, by only having to remember one, strong login.

One of the most useful features was the ability for us to share access to Companies House Client Authentication Codes in such a way that an individual can use the details to log into Companies House, but yet they are unable to see the actual client’s password.

In addition, My1Login saves our people time by enabling them to sign into the relevant client’s Companies House account with one click.”

- Alan Stewart, Kergan Stewart

“We’ve increased billable hours, revenues and corporate security thanks to My1Login”

Working in conjunction with existing business passwords (so no need to change them), My1Login is a cloud-based password manager that enables business users to securely manage and, where authorised, share specific passwords for business applications using one login. Management and Administrators benefit from a company wide audit trail of all business passwords and who's using them.

My1Logins clever use of client side encryption means that it is totally impossible for a malicious individual to access stored passwords without the end-users secret phrase.



On the subject of security Alan states, "Ironically as a result of putting our passwords in the cloud, we have actually improved corporate security since it is impossible to access stored data without the end-user's key phrase. It's not difficult to remind ourselves of how that compares with the insecurity of spreadsheets and post-it notes as commonly used in the past."

## The Benefits

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**50hrs**  
PER YEAR

Saved by each  
employee since using  
My1Login

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"Being a cloud-service, My1Login was straightforward to get up and running and could be done without any need for our IT function to be involved.

Since rolling out My1Login, we estimate that every individual in the business saves at least 1 hour per week. That equates to a significant increase in productivity per year which translates into more billable hours and more revenue. But what is much more important to me is that we've made a step-shift in security compared to the way this information is normally handled and that increases client security and confidence."

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## Trusted by Thousands

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What the media are saying about My1Login



"Uses internationally  
endorsed encryption  
standards"



"Easier password  
service"



"Two-layer security  
foils keyloggers"



"A smart way to  
remember all those  
passwords"

For more information about My1Login please visit [www.my1login.com](http://www.my1login.com)  
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Password Management for Business