

## Introduction

Corporate law firm Kergan Stewart explain how they were able to increase billable hours whilst solving the problem of securely managing a multitude of client authentication codes for Companies House.

Founding partner, Alan Stewart, shares how the easy-to-set-up Single Sign-On (SSO) service from My1Login delivered significant productivity gains by making it easy to log into business applications, whilst satisfying ICO guidelines for protecting client data.

KERGAN STEWART  
Lawyers for Business 

Customer: Kergan Stewart  
Sector: Legal  
Country: United Kingdom

## The Challenge



Alan Stewart, Founding Partner  
Kergan Stewart

“As a legal firm, all of our lawyers need access to a significant number of passwords and Companies House logins for various clients so that we can file documents on their behalf.

Logging into Companies House is a two-stage process – the first stage requires the individual lawyer to sign in with an email address and password, the second stage requires the Company Registration Number and a Client Authentication Code. In most law firms this information is shared in spreadsheets or post-it notes but we don’t believe that’s good enough for our clients and we have a duty of care to treat this information securely. The whole process was also time consuming and unwieldy.

Ultimately, when scaled across our business, we were losing a lot of billable time as a result of inefficient password management practices.”

## The Solution

“My1Login’s Single Sign-On resolved all of our password issues. It provided everyone in the team with the ability to be seamlessly signed into the systems relevant to them.

One of the most useful features was the ability for us to share access to Companies House Client Authentication Codes in such a way that an individual could use the details to log into Companies House, but yet they are unable to see the actual client’s password.

In addition, My1Login saves our people time by enabling them to sign into the relevant client’s Companies House Account with one click.”

“We’ve increased billable hours, revenues and corporate security thanks to My1Login”

On the subject of security Alan states, "As a result of managing our user authentication for business systems in the cloud, we have actually improved corporate security since it is impossible to access stored data without the encryption keys which are only ever held securely inside our enterprise environment. It's not difficult to remind ourselves of how that compares with the insecurity of spreadsheets and post-it notes as commonly used in the past."

## The Benefits

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**50hrs**  
PER YEAR

Saved by each  
employee since  
deploying My1Login

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For Kergan Stewart the solution has been achieved rapidly and with ease of deployment. Alan continues "My1login was straightforward to get up and running and could be done without any need for our IT function to be involved."

In summing up the benefits, Alan is clear "Since rolling out My1Login, we estimate that every individual in the business saves at least 1 hour per week. That equates to a significant increase in productivity per year which translates into more billable hours and more revenue. But what is much more important to me is that we've made a step-shift in security compared to the way this information is normally handled and that increases client security and confidence."

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## Connecting People, Apps and Devices

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Connecting People, Apps and Devices

My1Login's next generation Identity and Access Management services provide Single Sign-On that works with cloud, desktop and virtualized applications. Our SSO solution even works with legacy (non-browser) applications enabling enterprises to securely connect and control all end-users, devices and applications. Founded in 2007, My1Login solves Identity and Access Management challenges for over 1,000 organizations worldwide.

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[Ask our experts a question](#)



Access anywhere on any device

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